

UNITED STATES DISTRICT COURT  
NORTHERN DISTRICT OF CALIFORNIA

ADVANCED RISK MANAGERS, LLC,  
Plaintiff,  
v.  
EQUINOX MANAGEMENT GROUP,  
INC.,  
Defendant.

Case No. [19-cv-03532-DMR](#)

**ORDER ON MOTION FOR SUMMARY  
JUDGMENT**

Re: Dkt. No. 87

Plaintiff Advanced Risk Managers, LLC (“ARM”) filed this breach of contract action against Defendant Equinox Management Group, Inc. (“Equinox”). Equinox now moves for summary judgment. [Docket No. 87.] This matter is suitable for resolution without a hearing. Civ. L.R. 7-1(b). For the following reasons, the motion is denied.

**I. BACKGROUND**

**A. Factual Background**

This contract dispute involves Equinox’s alleged failure to pay ARM, a consulting company that offers medical claims review services for insurance and reinsurance companies. [Docket No. 96-1 (Pfeffer Decl., Feb. 18, 2021) ¶ 2, Ex. 1 (Choi Dep.) 17.] Equinox’s services include facilitating claims management between insurance companies and its reinsurer clients. Pfeffer Decl. ¶ 4, Ex. 3 (McAndrew Dep.) 16-19.] One of Equinox’s clients is third-party Renaissance Reinsurance U.S. Inc. (“RenRe”), a reinsurance company that issues coverage to health insurance companies. [See Docket No. 90 (McAndrew Decl., Feb. 4, 2021) ¶ 4.]

RenRe hired Equinox as the Managing General Underwriter to manage reinsurance claims from insurance companies on its behalf. McAndrew Decl. ¶ 3. This included RenRe’s reinsurance agreements or “treaties” with Humana Insurance Company (“Humana”), Geisinger

Health Plan (“Geisinger”), and Louisiana Health Cooperative, Inc. (“LAHC”). *Id.* Equinox’s role included paying small claims on behalf of RenRe, compiling documentation, investigating claims, and facilitating negotiations of claims between RenRe and the insureds. McAndrew Dep. 113-15; Pfeffer Decl. ¶ 5, Ex. 4 (Morr Dep.) 19. Equinox would review Humana and Geisinger claims and make payment recommendations to RenRe. Pfeffer ¶ 3, Ex. 2 (Philipps Dep.) 33-35. RenRe employees Gerry Morr or Samantha Engel would then instruct Equinox to pay, deny, or take other action on the claims. *Id.* at 36.

The Humana and Geisinger reinsurance treaties involved large claims that required “someone who specializes in reviewing hospital bills and large catastrophic charges to ... determine whether the charges were proper[.]” Equinox was not able to perform that work by itself. Philipps Dep. 40, 42-43. In 2015, RenRe’s Engel recommended that Equinox retain ARM to assist in that work, after having reviewed claim review samples provided by ARM’s president Mimi Choi. Pfeffer Decl. ¶ 6, Ex. 5 (Engel Dep.) 77, 80-81; Philipps Dep. 40.

### **1. ARM’s Agreement with Equinox**

On September 3, 2015, Equinox and ARM executed an Agreement for Consulting Services under which ARM would perform claims review services for Equinox. [Docket Nos. 89 (Cross Decl., Feb. 4, 2021) ¶ 35, Ex. 23 (the “Agreement”); Ex. 4 (Choi Decl., Oct. 8, 2019) ¶ 8.] It lists Norbert Phillipps, Equinox Claims Account Manager, as the Equinox “Company Representative.” Agreement; McAndrew Dep. 71. Equinox and ARM are the only parties to the Agreement. However, RenRe reimbursed Equinox for the cost of ARM’s services. McAndrew Dep. 68; Cross Decl. ¶ 17, Ex. 5. Multiple individuals at both Equinox and RenRe reviewed and approved the Agreement prior to its execution. Philipps Dep. 51-52; McAndrew Dep. 67-68; Engel Dep. 89-90; Morr Dep. 51-52.

Pursuant to the Agreement, ARM reviewed hospital bills on behalf of RenRe. According to Equinox, ARM reviewed the hospital bills and prepared “report[s] challenging potentially invalid charges;” RenRe would then use the reports “to assess whether insurers were paying claims appropriately, and potentially in seeking to reduce the amount it was required to reimburse.” McAndrew Decl. at ¶ 5.

The Agreement states that “[f]or each assignment” that Equinox gave to ARM, the parties were to “draft a Description of Services . . . that describes the services that ARM will perform and the items that ARM will deliver (the ‘Services’); the schedule or duration of the Services; and the fees that [Equinox] will pay in return.” Agreement ¶ 1. It further provides that “[i]n order for ARM to perform the services effectively, [Equinox] will provide ARM with information and tools that are listed in the Description of Services.” *Id.* Exhibit A to the Agreement, titled “Description of Services,” is expressly incorporated into the Agreement. Agreement ¶ 1, Ex. A (Description of Services).

The Description of Services states that ARM will provide certain services to Equinox, only one of which is at issue here. ARM’s “Large Claims Integrity Review and Negotiation” service “focused on maximized claims savings and cost utilization through diligent large claims billing accuracy and appropriateness review.” It encompasses two categories: 1) “Pre-payment Review and Negotiation,” which occurs when the medical provider has not yet been paid for their services; and 2) “Post Payment Claims Review,” which involves claims where the medical provider has already been paid. Description of Services § I(B); Choi Dep. 78; Phillipps Dep. 53-54. It is undisputed that the claims in this case all fall within the “Post Payment Claims Review” category. Choi Dep. 77-78; McAndrew Dep. 103; Phillipps Dep. 54.

The Description of Services provides that ARM would review the itemized bills to identify problems such as duplicates, errors, “[o]ff label or experimental protocols,” “[p]harmaceuticals billed in excess of manufacturer’s recommended dosages,” and situations where there is “[n]o supporting diagnosis or surgical procedure for billed items.” ARM would then provide Equinox with “a review summary” upon completion of the review. Description of Services § I(B).

As to payment for ARM’s services, there are two bullet points under the “Fees” section for post payment claims review:

- For internal claims reference only and no claims reduction will be applied, this service is billed at \$195/hour.
- When the review is used to facilitate post-payment adjudication, settlement, or resolution of the claim, this service is billed at 28% of net claims reduction savings.

*Id.* The Agreement also contains a provision about the payment process:

3.1. Invoice. ARM shall invoice [Equinox] at the end of each calendar month in accordance with the fees and expenses as set forth in the Description of Services.

3.2. Payment. Payment on the invoices is due and payable within Twenty (15) [sic] days of [Equinox's] receipt of the invoice. ARM invoices shall be sent to the address and individual set forth in the Description of Services.

Agreement § 3.

Choi testified that when Equinox first sent her claims to review, she assumed it was for “internal” use only, to be billed at ARM’s hourly rate. Choi Dep. 64-65, 109, 115-16. Through the course of its work under the Agreement, ARM submitted hourly invoices under the “internal claims reference only” provision, billed at the \$195 hourly rate. McAndrew Decl. ¶ 6; Choi Dep. 109. ARM never invoiced Equinox under the “28% of net claims reduction savings” provision. Choi Dep. 108-09, 116. It is undisputed that Equinox fully paid all of ARM’s invoices for hourly work. *See* McAndrew Decl. ¶ 6.

## 2. ARM’s Agreement with RenRe, Subsequent Lawsuit, and October 2018 Settlement

In 2017, RenRe started sending some work directly to ARM, instead of passing the work to ARM through Equinox. On May 22, 2017, ARM executed an Agreement for Consulting Services with RenRe. Cross Decl. Ex. 36 (RenRe Agreement). It listed Morr as the RenRe company representative. *Id.* The RenRe Agreement is nearly identical to the ARM/Equinox Agreement, and contains an identical fee provision:

- For internal claims reference only and no claims reduction will be applied, this service is billed at \$195/hour.
- When the review is used to facilitate post-payment adjudication, settlement, or resolution of the claim, this service is billed at 28% of net claims reduction savings.

RenRe Agreement Ex. A.

As discussed below, the parties dispute the scope of work performed by ARM under the RenRe Agreement. The RenRe Agreement itself is silent on this issue. Equinox asserts that ARM performed work on certain Geisinger claims under the RenRe Agreement, and not under its

1 Agreement with Equinox. Although not entirely clear, ARM appears to contend that it worked on  
2 LAHC claims pursuant to the RenRe Agreement. *See* Opp’n 11 (citing Choi Decl. ¶ 3).

3 On December 12, 2017, ARM filed a lawsuit against RenRe for breach of the RenRe  
4 Agreement (the “RenRe Action”). Cross Decl. Ex. 3 (Complaint). ARM alleged that its audit of  
5 certain LAHC claims “created net savings of \$1,742,384.93” for RenRe and that under the RenRe  
6 Agreement, RenRe “is required to pay [ARM] 28% of this net savings amount: \$487,867.78.” *Id.*  
7 at ¶¶ 8, 9, 12; Choi Decl. ¶ 3. The RenRe Action was removed to this court and assigned to the  
8 Honorable Jon S. Tigar. *Advanced Risk Managers, LLC v. Renaissance Reinsurance U.S., Inc.*,  
9 Case No. 18-cv-00264-JST (N.D. Cal., removed Jan. 11, 2018).

10 Following a settlement conference, the parties in the RenRe Action reached a settlement of  
11 ARM’s claims and executed a “Release Agreement.” Cross Decl. Ex. 21 (Release). ARM and  
12 RenRe executed the Release on October 16 and 17, 2018, respectively. The Release also included  
13 Equinox as a signatory, even though Equinox was not a party in the RenRe action. *Id.*<sup>1</sup> The  
14 Release contains the following language:

15 **Release by ARM and Ms. Choi.** ARM and Ms. Choi . . . hereby  
16 irrevocably and unconditionally, knowingly, and voluntarily, release,  
17 acquit, and forever discharge each of [RenRe] and Equinox, and each  
18 of their heirs, executors, administrators, representatives, agents,  
19 officers, shareholders, partners, predecessors, successors, and assigns  
20 (the “RR Releasees”) from all claims related to or arising from the  
Dispute or which ARM or Ms. Choi may otherwise have against the  
RR Releasees, whether known, unknown, suspected, or unsuspected,  
which exist or may have existed from the beginning of time through  
the effective date of this Agreement.

21 Release ¶ 2. It also contains a California Civil Code section 1542 waiver specifying that unknown  
22 claims were released:

23 **California Civil Code § 1542.** Each party waives any and all rights  
24 under California Civil Code Section 1542, which states:

25 **A GENERAL RELEASE DOES NOT EXTEND TO CLAIMS**  
26 **WHICH THE CREDITOR DOES NOT KNOW OR SUSPECT**  
**TO EXIST IN HIS OR HER FAVOR AT THE TIME OF**

27 <sup>1</sup> Choi understood that Equinox was included in the release because it was “the managing general  
28 underwriter for the policyholders on the 10 [LAHC] claims that were part of the LACH Audit.”  
Choi Decl. ¶ 7.

**EXECUTING THE RELEASE, WHICH IF KNOWN BY HIM  
OR HER MUST HAVE MATERIALLY AFFECTED HIS OR  
HER SETTLEMENT WITH THE DEBTOR.**

Release ¶ 4. ARM and RenRe voluntarily dismissed the RenRe Action on October 31, 2018.

[Docket No. 58 (Case No. 18-cv-00264-JST).]

**3. RenRe's Settlement of the Humana and Geisinger Program Claims in  
February 2018 and November 2018**

ARM provided auditing services in connection with reinsurance claims under the Humana and Geisinger programs in 2016 and 2017. *See, e.g.*, Cross Decl. Ex. 31 (Apr. 21, 2017 summary by ARM); Ex. 10 (Nov. 1, 2017 summary by ARM); Ex. 8 (Nov. 1, 2017 summary by ARM); Ex. 27 (Jun. 23, 2017 summary by ARM); Exs. 15, 17 (emails between ARM and Equinox re: Humana claim); Ex. 28 (Mar. 10, 2017 summary by ARM); Ex. 41 (Apr. 5, 2016 summary by ARM).<sup>2</sup>

RenRe challenged some of the claims made by Humana and Geisinger. *See* McAndrew Decl. ¶ 16; Cross Decl. Exs. 22, 34; Engel Decl. ¶ 3; Engel Dep. 125-26. In September 2017, after Humana sent a letter to Equinox regarding the dispute, RenRe began negotiating directly with Humana. Cross Decl. Ex. 34; Engel Dep. 121-22. Unbeknownst to ARM, during the course of the negotiations, Equinox communicated to Humana some of the findings that ARM had documented as part of its audit. Engel Dep. 127-129.

On February 21, 2018, RenRe and Humana executed a settlement agreement that resolved all outstanding claims. Cross Decl. Ex. 13 (settlement agreement between RenRe and Humana). Pursuant to the settlement, RenRe and a co-reinsurer obtained a discount on the Humana claims. Cross Decl. Ex. 24; Pfeffer Decl. Ex. 15.

As to the Geisinger disputes, RenRe withheld over \$4 million in payments to Geisinger for the 2015 and 2016 treaty years. Cross Decl. ¶ 30, Ex. 18. RenRe and Geisinger reached a settlement of all of those claims on November 13, 2018. Engel Decl. ¶ 3.

Equinox did not inform ARM about the Humana and Geisinger program settlements.

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<sup>2</sup> As previously noted and as will be discussed further below, the parties dispute whether ARM's services on certain Geisinger claims fell under the Agreement or the RenRe Agreement.

Phillipps Dep. 163, 204; McAndrew Dep. 130-31, 159; Morr Dep. 103, 168; Engel Dep. 152, 178. Choi got an inkling of their existence at the October 2018 settlement conference in the RenRe Action, when she heard comments about “some sort of settlement.” Choi Dep. 184-85. In November and December 2018, ARM followed up with emails to Equinox asking for information about the settlements in order to determine whether it was entitled to additional fees. On December 5, 2018, Choi wrote “[i]f there are savings based on [ARM’s] review, we need to submit additional invoices.” Pfeffer Decl. Ex. 23 (Dec. 5, 2018 email from Choi to Phillipps and McAndrew). She noted that she was attaching “[c]ases that ARM has reviewed for Equinox,” and requested “the final outcome, specifically \$ as settlement or closed cases.” *Id.* Equinox twice directed ARM to RenRe, which did not respond to ARM’s inquiry. *Id.*

On December 13, 2018, an attorney for RenRe sent a letter to ARM’s counsel demanding that ARM and Choi “cease and desist” from pursuing any claims against RenRe and Equinox because ARM had released any such claims in its October 2018 settlement of the RenRe Action:

It has come to our attention that despite executing the [October 17, 2018 release agreement], ARM and Ms. Choi have subsequently asserted that they possess additional claims against Equinox (and/or RenRe). ARM and Ms. Choi’s pursuit of any such claim is in plain breach of the Agreement. Therefore, we demand that ARM and Ms. Choi cease and desist from the pursuit of any such claims, including, among other things, requesting further information regarding such claims.

[Docket No. 109-1 (Punzalan Decl., Aug. 10, 2012) ¶ 5, Ex. A (Dec. 13, 2018 letter).]

On January 23, 2019, an attorney for Equinox sent a letter to ARM’s counsel regarding ARM’s “request[ ] [for] information from Equinox regarding the ‘final outcome’ for claims that were reflected on a spreadsheet that your client sent to Equinox along with such request.” Compl. Ex. A. The attorney wrote that “[a]ll of the claims on your client’s spreadsheet pre-date the [October 17, 2018] Release Agreement, and, thus, they were released and discharged by it.” Therefore, he continued, “[t]hose claims could not provide a basis for any additional invoices from ARM to Equinox, and ARM has no need for the information it requested. Accordingly, Equinox will not provide any information that it may have.” *Id.*



**B. Procedural History**

ARM filed this lawsuit against Equinox on June 19, 2019, alleging that its audit of 37 claims “created savings in the amount of \$8,812,123.71 for Equinox”; accordingly, “the potential net saving fees that Equinox owes to ARM is \$2,467,394.64, which is 28% of the validated savings created by ARM’s audit.” Compl. ¶ 13. ARM further alleges that after completing its services, it requested that Equinox provide the amount of net savings it achieved from using ARM’s audit so that ARM could calculate its fee and invoice Equinox, but that Equinox refused to provide that information, thereby preventing ARM from calculating the amount it is owed. *Id.* at ¶¶ 14, 15. ARM asserts four claims for relief: 1) breach of the agreement between ARM and Equinox; 2) anticipatory breach of contract; 3) breach of the implied covenant of good faith and fair dealing; and 4) declaratory relief.

The court granted ARM leave to file an amended complaint on November 19, 2020. [Docket Nos. 72-1 (FAC), 73.] In the FAC, ARM revised the number of claims at issue to raise it from 37 to 42 claims. FAC ¶ 13.

Equinox now moves for summary judgment.

**II. LEGAL STANDARD**

A court shall grant summary judgment “if . . . there is no genuine dispute as to any material fact and the movant is entitled to judgment as a matter of law.” Fed. R. Civ. P. 56(a). The burden of establishing the absence of a genuine issue of material fact lies with the moving party, *see Celotex Corp. v. Catrett*, 477 U.S. 317, 322-23 (1986), and the court must view the evidence in the light most favorable to the non-movant. *See Anderson v. Liberty Lobby, Inc.*, 477 U.S. 242, 255 (1986) (citation omitted). A genuine factual issue exists if, taking into account the burdens of production and proof that would be required at trial, sufficient evidence favors the non-movant such that a reasonable jury could return a verdict in that party’s favor. *Id.* at 248. The court may not weigh the evidence, assess the credibility of witnesses, or resolve issues of fact. *See id.* at 249.

To defeat summary judgment once the moving part has met its burden, the nonmoving party may not simply rely on the pleadings, but must produce significant probative evidence, by affidavit or as otherwise provided by Federal Rule of Civil Procedure 56, supporting the claim that



a genuine issue of material fact exists. *TW Elec. Serv., Inc. v. Pac. Elec. Contractors Ass'n*, 809 F.2d 626, 630 (9th Cir. 1987). In other words, there must exist more than “a scintilla of evidence” to support the non-moving party’s claims, *Anderson*, 477 U.S. at 252; conclusory assertions will not suffice. See *Thornhill Publ’g Co. v. GTE Corp.*, 594 F.2d 730, 738 (9th Cir. 1979). Similarly, “[w]hen opposing parties tell two different stories, one of which is blatantly contradicted by the record, so that no reasonable jury could believe it, a court should not adopt that version of the facts” when ruling on the motion. *Scott v. Harris*, 550 U.S. 372, 380 (2007).

### III. DISCUSSION

This litigation centers on ARM’s review of 42 claims made by 14 claimants. Of the 14 claimants, Humana insured eight and Geisinger insured six. FAC ¶ 13; Pfeffer Decl. ¶¶ 10, 11, Exs. 9, 10.

#### A. Equinox’s Arguments

Equinox argues that if ARM had any valid claims against Equinox, they accrued prior to, and were released pursuant to the October 2018 Release executed by ARM in connection with the RenRe Action which included Equinox as a released party. Mot. 13, 16. According to Equinox, ARM’s claims accrued when the work was performed, ARM billed Equinox an hourly fee for the work, and Equinox paid the invoices in full, all of which happened prior to the October 17, 2018 effective date of the Release. Mot. 17.

Alternatively, Equinox argues that if ARM’s claims accrued when RenRe reached settlements with Humana and Geisinger, all of the Humana claims settled on February 21, 2018, well before the effective date of the Release. ARM therefore released any claims based on its work on the Humana program.

As to the seven Geisinger claims which settled on November 13, 2018 *after* the effective date of the Release, Equinox contends that only two of those claims were assigned to ARM by Equinox. In both of them, “there is no evidence that these claims were resolved after the Release date on the basis of ARM’s audit work.” Mot. 17, 21-22. Therefore, “no post-release savings were achieved as a result of ARM’s work.” *Id.* at 19. With respect to the remaining five claims under the 2016 Geisinger program, Equinox contends that it is not liable for these claims because

ARM performed the work for RenRe pursuant to the RenRe Agreement, and not for Equinox. Mot. 18-19.

Finally, and separate from its arguments relating to the Release, Equinox contends that ARM cannot recover any sums under the “28% of net claims reduction savings” provision because it already invoiced its hourly rate to Equinox and has been paid in full under the hourly rate provision and is not entitled to payment under both. Mot. 22.

### **B. ARM’s Arguments**

ARM disputes that the Release covers any of its claims in this lawsuit. It argues that the Release only affects claims that accrued prior to its execution on October 17, 2018. ARM contends that none of its claims accrued before that date because 1) the Geisinger settlement occurred after the date of the Release and thus any claims related to the Geisinger program “could not possibly have been released”; 2) Equinox concealed the facts of and details about the Humana and Geisinger settlements from ARM, which delayed the accrual of ARM’s claims until it received notice of the settlements during this lawsuit; and 3) ARM’s claims did not accrue until Equinox breached its obligation to provide ARM with information on the settlements, which did not happen until January 2019. Opp’n 15.

ARM also asserts that it performed all of the work on the claims at issue under the Agreement, and that none of the work was performed under the RenRe Agreement. It further responds that whether its work directly resulted in savings to RenRe is irrelevant to its entitlement to payment of “28% of net claims reduction savings accrued,” because the Agreement does not provide that ARM may receive payment under the percentage of savings fee provision only if its work actually resulted in claims savings. Opp’n 18-22.

Finally, it argues that the Agreement’s fee provision is not drafted as an “either/or” entitlement and allows for both payment of an hourly fee and “28% of net claims reduction savings accrued.” Opp’n 22.

### **C. Analysis**

#### **1. Whether ARM Released its Claims**

Equinox’s primary argument is that ARM released any claims it had against Equinox on

October 17, 2018, the effective date of the Release in the RenRe Action. Both parties frame the critical question as whether ARM’s claims accrued prior to October 17, 2018 and are therefore barred. Unfortunately, neither side briefed the legal doctrine of accrual or adequately analyzed when each of ARM’s three claims for relief accrued.<sup>3</sup> The court ordered the parties to submit supplemental briefing addressing “each of ARM’s claims for relief, identifying the dates of accrual for each claim with reference to all elements of each claim,” including citations to applicable law and specific evidence in support of their positions. [Docket No. 105.] The parties timely filed the supplemental briefing. [Docket No. 107 (Def.’s Supp. Br.), 109 (Pl.’s Supp. Br.).]

California law applies to federal diversity cases arising in California. *Allstate Ins. Co. v. Smith*, 929 F.2d 447, 449 (9th Cir. 1991). Under California law, a claim accrues “at the time when the cause of action is complete with *all* of its elements.” *Buschman v. Anesthesia Bus. Consultants LLC*, 42 F. Supp. 3d 1244, 1250 (N.D. Cal. 2014) (emphasis in original) (quoting *Fox v. Ethicon Endo-Surgery, Inc.*, 35 Cal. 4th 797, 806 (2005)). To establish a breach of contract, ARM must show “(1) the existence of the contract; (2) [its] performance or excuse for nonperformance; (3) [Equinox’s] breach; and (4) the resulting damages to [ARM].” *Oasis W. Realty, LLC v. Goldman*, 51 Cal. 811, 821 (2011) (citation omitted). With respect to the fourth element, a breach of contract claim does not accrue until the plaintiff “show[s] an ‘actionable and appreciable’ harm beyond mere nominal damages.” *Buschman*, 42 F. Supp. 3d at 1251 (citing *Aguilera v. Pirelli Armstrong Tire Corp.*, 223 F.3d 1010, 1015 (9th Cir. 2000)).

Equinox’s supplemental brief focuses on the timing of alleged breaches of the Agreement and the resulting harm to ARM. According to Equinox, the Agreement provides that ARM “was entitled to be paid only one fee for its work and was never entitled to both an hourly and outcome-based fee for the same work”; therefore, it argues, ARM “only ever had a single ‘claim’ for a fee

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<sup>3</sup> ARM’s fourth claim for relief is for declaratory relief. However, “declaratory relief is not an independent cause of action”—only a remedy. *VIA Techs., Inc. v. SONICBlue Claims LLC*, No. C 09-2109 PJH, 2010 WL 2486022, at \*3 (N.D. Cal. June 16, 2010); *see also Fiedler v. Clark*, 714 F.2d 77, 79 (9th Cir. 1983) (“The Declaratory Judgment Act does not provide an independent jurisdictional basis for suits in federal court. It only permits the district court to adopt a specific remedy when jurisdiction exists.”).

with respect to each audit.” Def.’s Supp. Br. 1. Noting that ARM invoiced Equinox for its hourly fee for all work it performed under the Agreement, Equinox contends that any breach had to have been in the form of Equinox’s failure to pay ARM’s invoices within 20 days. Stated another way, Equinox argues that any claims would have accrued when ARM completed an audit, sent Equinox an invoice for the work performed, and Equinox failed to pay within 20 days, thus breaching the Agreement. Based on this logic, Equinox contends that the latest date that any breach of contract claim could have accrued under the Agreement was July 13, 2017, which is 21 days after ARM sent its final invoice to Equinox. [See Docket No. 108 (2d Cross Decl., Aug. 3, 2021) ¶ 24 (chart of ARM invoices showing final invoice to Equinox dated 6/22/17), Ex. A (invoices to Equinox and RenRe).] Any claims based on the failure to pay ARM pursuant to the Agreement were released in October 2018, well after the date of the final invoice. There is no dispute that “ARM’s invoices were timely paid in full.” Def.’s Supp. Br. 2. Therefore, it argues, ARM cannot establish any breach by Equinox or resulting harm. *Id.* Equinox offers no other theory regarding the accrual of ARM’s breach of contract claim.

In response, ARM disputes the dates of Equinox’s breach and ARM’s resulting damages. ARM contends that the Agreement permitted it to charge both an hourly fee and a percentage of savings fee, *see* Opp’n 23-24, and that the Agreement “affirmatively obligates Equinox to provide ARM with the amount of savings it achieves so that ARM can invoice for its 28% share of those savings.” Pl.’s Supp. Br. 3; Opp’n 5, 17. It notes that the Agreement does not specify a deadline by which Equinox must provide ARM with the information necessary to calculate its 28% share, but that under California law, “a reasonable time is allowed” for performance. Pl.’s Supp. Br. 3 (citing Cal. Civ. Code § 1657). ARM contends that Equinox never provided ARM with that information, “meaning that breach occurred at the expiration of that reasonable time,” which ARM states is a question of fact and inappropriate for resolution on summary judgment. Pl.’s Supp. Br. 3-4. ARM further argues that its damages did not accrue until it “experienced actual, pecuniary loss at the point at which it *should* have been paid its 28% fee by Equinox and was not.” *Id.* at 4 (emphasis in original). It argues that the timing of its damages is also a question of fact that cannot be resolved on summary judgment. *Id.*

1 In the alternative, ARM argues that because Equinox failed to inform it of the Humana and  
2 Geisinger settlements, the delayed-discovery rule tolls accrual of its breach of contract claim until  
3 December 13, 2018, the date that Equinox demanded that ARM “cease and desist” from pursuing  
4 any claims against Equinox, including requesting information regarding such claims. *Id.* at 4-5  
5 (citing Dec. 13, 2018 letter).

6 The threshold issue in evaluating the parties’ accrual arguments is whether the Agreement  
7 entitled ARM to only one fee, as Equinox argues, or whether it could seek both an hourly fee and  
8 the 28% of savings fee under the agreement, as ARM contends. Equinox contends that the two  
9 payment provisions are “mutually exclusive” and did not entitle ARM to payment under both  
10 provisions. Mot. 22; Reply 11; Def.’s Supp. Br. 1. According to Equinox, “the [fee] provision is  
11 clear on its face” that “the hourly fee applies ‘only’ when the work is for internal claims reference,  
12 whereas the percentage fee applies when the work is used to resolve the claim rather than purely  
13 for internal reference purposes.” Reply 11. Equinox goes on to argue that because ARM billed  
14 Equinox at its hourly rate, it is precluded from now seeking payment under the percentage of  
15 savings provision. Mot. 22-23.

16 In response, ARM contends that the two payment provisions are not mutually exclusive,  
17 and that they permit ARM “to charge both an hourly fee and a percent of savings fee where its  
18 work was initially requested for internal claims reference but was subsequently used for claims  
19 adjudication, settlement, and resolution.” Opp’n 23.

20 Both parties offer evidence to support their proffered interpretation of the fee provision.  
21 Neither side briefed the standard the court must apply in interpreting the language of the  
22 Agreement.

23 Under California law, “[a] contract must be so interpreted as to give effect to the mutual  
24 intention of the parties as it existed at the time of contracting.” Cal Civ. Code § 1636. “When a  
25 contract is reduced to writing, the intention of the parties is to be ascertained from the writing  
26 alone, if possible.” Cal. Civ. Code § 1639. “The language of a contract is to govern its  
27 interpretation, if the language is clear and explicit, and does not involve an absurdity,” Cal. Civ.  
28 Code § 1638, and the words of a contract are to be understood in their “ordinary and popular sense

1 unless used by the parties in a technical sense or a special meaning is given to them by usage.”  
 2 *Waller v. Truck Ins. Exch., Inc.*, 11 Cal. 4th 1, 18 (1995). “The whole of a contract is to be taken  
 3 together, so as to give effect to every part, if reasonably practicable, each clause helping to  
 4 interpret the other.” Cal. Civ. Code § 1641. “Summary judgment is appropriate when the contract  
 5 terms are clear and unambiguous, even if the parties disagree as to their meaning.” *United States*  
 6 *v. King Features Ent., Inc.*, 843 F.2d 394, 398 (9th Cir. 1988).

7 However, “[u]nder California law, even if the written agreement of the parties is clear and  
 8 unambiguous on its face, the trial judge must consider relevant extrinsic evidence that can prove a  
 9 meaning to which the language of the contract is reasonably susceptible.” *Id.* The language of a  
 10 contract is considered ambiguous if it is “reasonably susceptible” to more than one interpretation.  
 11 *Winet v. Price*, 4 Cal. App. 4th 1159, 1165 (1994). When the meaning of contractual language is  
 12 disputed, the court must engage in a two-step process to determine whether to admit extrinsic or  
 13 parol evidence to show that an ambiguity exists and to resolve the ambiguity. *WYDA Assocs. v.*  
 14 *Merner*, 42 Cal. App. 4th 1702, 1710 (1996); *see also Centigram Argentina, S.A. v. Centigram*  
 15 *Inc.*, 60 F. Supp. 2d 1003, 1007 (N.D. Cal. 1999).

16 “First, the court provisionally receives (without actually admitting) all credible evidence  
 17 concerning the parties’ intentions to determine ‘ambiguity,’ i.e., whether the language is  
 18 ‘reasonably susceptible’ to the interpretation urged by a party.” *Winet*, 4 Cal. App. 4th at 1165.  
 19 “Extrinsic evidence includes testimony regarding the circumstances in which a contract was  
 20 written, the subsequent conduct of the parties, and the common usage of particular terms in a  
 21 given industry.” *Miller v. Glenn Miller Prods., Inc.*, 454 F.3d 975, 990 (9th Cir. 2006) (citations  
 22 omitted). Whether language in a contract is ambiguous is a question of law. *Producers Dairy*  
 23 *Delivery Co. v. Sentry Ins. Co.*, 41 Cal. 3d 903 (1986); *see also Winet*, 4 Cal. App. 4th at 1165  
 24 (“The trial court’s ruling on the threshold determination of ‘ambiguity’ (i.e., whether the proffered  
 25 evidence is relevant to prove a meaning to which the language is reasonably susceptible) is a  
 26 question of law, not of fact.”).

27 Second, “[i]f in light of the extrinsic evidence the court decides the language is ‘reasonably  
 28 susceptible’ to the interpretation urged, the extrinsic evidence is then admitted to aid in the second

step—interpreting the contract.” *Winet*, 4 Cal. App. 4th at 1165. If extrinsic evidence is admitted at the second step, but “the competent parol [or extrinsic] evidence is not conflicting, construction of the instrument is a question of law.” *Id.* at 1166; *Miller*, 454 F.3d at 990. “However, if the interpretation turns upon the credibility of conflicting extrinsic evidence, or if ‘construing the evidence in the nonmovant’s favor, the ambiguity can be resolved consistent with the nonmovant’s position,’ summary judgment is inappropriate.” *Miller*, 454 F.3d at 990; *Morey*, 64 Cal. App. 4th at 912-913 (“Where the interpretation of contractual language turns on a question of the credibility of *conflicting* extrinsic evidence, interpretation of the language is not solely a judicial function. As trier of fact, it is the jury’s responsibility to resolve any conflict in the extrinsic evidence properly admitted to interpret the language of a contract.”) (emphasis in original, citations omitted). “If, after considering the language of the contract and any admissible extrinsic evidence, the meaning of the contract is unambiguous, a court may properly interpret it on a motion for summary judgment.” *Miller*, 454 F.3d at 990.

As noted, the Agreement contains two fee provisions:

- For internal claims reference only and no claims reduction will be applied, this service is billed at \$195/hour.
- When the review is used to facilitate post-payment adjudication, settlement, or resolution of the claim, this service is billed at 28% of net claims reduction savings.

The parties dispute whether ARM may seek payment under both provisions. ARM contends that it may collect under both, while Equinox asserts that ARM is not entitled to payment under the second fee provision because it has already been paid under the first. Neither party’s analysis is grounded in the legal standard for contract interpretation at summary judgment.

The court concludes that the contract language unambiguously allows for payment under only one of the two provisions. In the first provision, the use of the word “only” means that the hourly rate applies if ARM’s review is only for “internal claims reference . . . and no claims reduction will be applied.” Conversely, the hourly rate *does not* apply if the review is used for something *other* than “internal claims reference only and no claims reduction will be applied.” *See, e.g., Adams v. MHC Colony Park, L.P.*, 224 Cal. App. 4th 601, 621 (2014) (“the word ‘only’



1 is not ambiguous. When a contract says ‘only A,’ it means ‘A and nothing else.’ The phrase  
 2 ‘only A’ cannot be construed reasonably to mean ‘A, B or C.’ . . . the meaning of the word ‘only is  
 3 clear and explicit.’”). If ARM’s work is used for certain purposes *other* than internal claims  
 4 reference, i.e., “to facilitate post-payment adjudication, settlement, or resolution of the claim”—  
 5 the second “percentage of savings” fee provision applies. Therefore, under the clear terms of the  
 6 Agreement, ARM is entitled to payment under only one of the fee provisions.

7 However, even if a court finds that a contract is “clear and unambiguous on its face, [it]  
 8 must consider relevant extrinsic evidence that can prove a meaning to which the language of the  
 9 contract is reasonably susceptible.” *King Features*, 843 F.2d at 398. The court’s first step in this  
 10 process is to provisionally consider the extrinsic evidence in order to determine whether the  
 11 language of the agreement is reasonably susceptible to the parties’ competing interpretations.

12 In support of its position that ARM is entitled to fees based on both an hourly rate *and*  
 13 percentage of savings, ARM notes Choi’s testimony that the work she performed on the 42 claims  
 14 at issue fell under both fee provisions. Opp’n 23 (citing Choi Dep. 59-60 (the work ARM  
 15 performed was “for both bullet points [of the provision]”); 112 (“It would be for both. It would be  
 16 for internal and claims adjudication.”)). Choi described ARM’s work on one invoice as both  
 17 “work to facilitate post-payment settlement or adjudication of appeal, [and] work done for internal  
 18 claim reference purposes.” *Id.* at 113. In response to questioning about the circumstances under  
 19 which a client would “owe both an hourly rate and a contingency fee for the same work,” Choi  
 20 testified:

21 That depends on the claim, specific claim referral. . . . first, when they  
 22 sent the claim, they may say it’s just for this, and then later on it  
 changes, which kind of like what happened here.

23 *Id.* at 113-14. Choi explained that she billed the hourly rate for the claims at issue “[b]ecause at  
 24 the beginning, [she] thought [Philipps] . . . just wanted the information,” and then “later on when  
 25 [she] . . . found out that they were using the claims to adjudicate,” her “intent was to look at that  
 26 and bill the 28 percent” after the appeal was complete, “depending on the appeal outcome.” *Id.* at  
 27 116-17.

28 Equinox relies on the following evidence to support its position that the agreement entitled

ARM to fees based on an hourly rate only:

- Choi testified that ARM has “been in business” for 14 years, and that over ten years ago, ARM “billed a client on both an hourly and percentage of savings basis for the same work” on post payment claims review, but later clarified that she could not actually remember if the assignment was for post-payment claims review or pre-payment review. Choi Dep. 145-46, 221-22. According to Equinox, this testimony shows that in 14 years of being in business, “ARM could not recall charging any customer both an hourly fee and a percentage of savings fee for the same work.” 2d Cross Decl. ¶ 20.
- McAndrew, who executed the Agreement on behalf of Equinox, testified that he understood the payment provision to be “either-or,” “[b]ut it’s not both” an hourly fee and a percentage of savings; “[i]t’s like almost getting paid twice if you’re getting paid an hourly fee and a percentage of savings.” McAndrew Dep. 72-73.
- Phillipps testified that all of the Humana and Geisinger program claims assigned to ARM were post-payment reviews and that he “was aware that ARM would be paid \$195, I believe, per hour.” Phillipps Dep. 53-54, 58.

See Mot. 23; Reply 11; Def.’s Supp. Br. 1. Additionally, Equinox contends that the fact that ARM invoiced Equinox its hourly rate for its work “reflected the parties’ agreement and expectation that ARM would be paid on an hourly and not a percentage-of-savings basis for the work in question.” Mot. 23.

Having provisionally considered the parties’ extrinsic evidence, the court finds that the contract language is not reasonably susceptible to ARM’s interpretation that it is entitled to payment under *both* fee provisions due to the word “only” in the first fee provision: “for internal claims reference only and no claims reduction will be applied, this service is billed at \$195/hour.” Neither Choi’s testimony nor ARM’s analysis of the evidence addresses the use of the word “only” in the first fee provision. Accordingly, the court finds that ARM’s extrinsic evidence does not “prove[ ] a meaning to which the language of the agreement is reasonably susceptible.” See, e.g., *King Features*, 843 F.2d at 398.

As to Equinox’s interpretation, McAndrew’s testimony supports the court’s conclusion that

1 the plain language of the Agreement entitles ARM to payment under only one of the fee  
2 provisions, and not both.

3 However, this does not end the analysis. Nothing in the Agreement or Equinox's extrinsic  
4 evidence addresses the situation that ARM contends happened here; namely, that Choi initially  
5 believed ARM's work was for "internal claims reference only" and accordingly billed Equinox the  
6 hourly rate, but later learned that the work was used "to facilitate post-payment adjudication,  
7 settlement, or resolution," which was covered by the percentage of savings provision. Equinox  
8 does not point to any contractual language to support its interpretation that once ARM billed its  
9 hourly rate, it could never seek payment under the second fee provision, even if circumstances  
10 changed such that the ARM's work no longer satisfied the express requirements of the first fee  
11 provision.

12 For its part, without providing any explanation or analysis, ARM suggests that a jury may  
13 "require additional information regarding what should happen if a claims review is initiated under  
14 instructions that it is for 'internal claims reference only,' but then is used 'to facilitate post-  
15 payment adjudication, settlement, or resolution.'" Opp'n 23.

16 The court concludes that as a matter of law, the Agreement's fee provision is "clear and  
17 unambiguous" that ARM is entitled to payment under only one of the two provisions. Summary  
18 judgment is thus granted as to ARM's claim that it may collect payment under both provisions.  
19 The remaining question is how the Agreement governs payment where ARM initially billed (and  
20 was paid) the hourly rate under the first provision, but later learned that its work fell under the  
21 second provision. As noted, neither party briefed this issue or provided any contractual analysis.  
22 The court concludes that nothing in the Agreement prevents a reasonable jury from finding that  
23 under such circumstances, ARM would be entitled to payment under the second fee provision, less  
24 any amounts already paid under the first fee provision. As a result, Equinox is not entitled to  
25 summary judgment on ARM's breach of contract claim based on its position that "ARM cannot  
26 retroactively claim payment under an alternative payment provision" despite already having  
27 received payment of its hourly rate. *See* Mot. 22.

28 The court now turns back to the issue of accrual of ARM's breach of contract claim. ARM

1 asserts that Equinox breached the Agreement by failing to pay ARM under the percentage of  
 2 savings provision. Equinox does not address the accrual date of this claim. Instead, it focuses on  
 3 its argument that ARM received payment of its hourly rate for all work performed and is therefore  
 4 precluded from seeking payment under the percentage of savings provision, and that the latest date  
 5 that any claim could have accrued was in July 2017, or 21 days after the date of ARM's final  
 6 invoice of its hourly rate to Equinox and over a year before the October 17, 2018 release. Def.'s  
 7 Supp. Br. 3.

8 For its part, ARM makes the following accrual argument. First, ARM addresses the breach  
 9 element of its contract claim, and asserts that the date of the breach is a material disputed fact.  
 10 ARM argues that under the Agreement, Equinox was obligated to inform ARM of the existence  
 11 and amount of any settlements so that ARM could submit an invoice for "28% of net claims  
 12 reduction savings." Opp'n 5, 17. Without that information, ARM could not calculate the  
 13 percentage due and invoice Equinox. The Agreement does not expressly address the issue or  
 14 specify a deadline by which Equinox must provide any such settlement information. Under  
 15 California law, "[i]f no time is specified for the performance of an act required to be performed, a  
 16 reasonable time is allowed." Cal. Civ. Code § 1657. "What constitutes a 'reasonable time' for  
 17 performance is a question of fact" and "depends on the situation of the parties, the nature of the  
 18 transaction and the facts of the particular case." *Henry v. Sharma*, 154 Cal. App. 3d 665, 670, 672  
 19 (1984).

20 ARM contends that it is owed sums under the percentage of savings provision for two  
 21 settlements: the Humana and Geisinger program claims settlements. With respect to the Humana-  
 22 based claims, RenRe settled the Humana claims in February 2018, eight months before the  
 23 Release. It is undisputed that neither Equinox nor RenRe ever informed ARM of the fact or the  
 24 amount of the settlement. Philipps Dep. 163; McAndrew Dep. 130-31; Morr Dep. 102-03; Engel  
 25 Dep. 152. ARM contends that a reasonable jury could find that eight months is a reasonable time  
 26 for Equinox to prepare and provide information to ARM so that it could calculate its fee, and that  
 27 its failure to do so constitutes a breach of the Agreement.

28 Next, ARM argues that the date of accrual of damages (the final element of its breach of

contract claim), is also a disputed material fact. ARM contends that it experienced actual, pecuniary loss at the point at which it *should* have been paid the 28% of net claims reduction savings fee. *See Buschman*, 42 F. Supp. 3d at 1250 (“where monetary damages is an element of [a claim], accrual of the action does not occur until pecuniary loss is suffered”). The Agreement provided that ARM was to invoice Equinox on a monthly basis and that invoices were payable within 20 days but does not specify a deadline by which ARM was to invoice for particular work. Agreement § 3. According to ARM, California law “implies a reasonable time period for that deadline.” Pl.’s Supp. Br. 4 (citing Cal. Civ. Code § 1657). Therefore, it contends, to determine the date that ARM was damaged, the finder of fact would first determine a reasonable time for Equinox to provide ARM with settlement information, add a reasonable time for ARM to submit an invoice reflecting the amount due, and then add 20 days for Equinox to pay the invoice. *Id.* ARM argues that a reasonable jury could conclude that the resulting period of time exceeds the eight months between the Humana settlement and the Release, which means that ARM’s claim based on the percentage of savings provision with respect to the Humana settlement had not accrued by October 17, 2018, the date ARM released its claims against Equinox. *Id.*

For its part, Equinox disputes that it had any obligation to share the Humana and Geisinger program settlement information with ARM. It argues that the Agreement contains no express language imposing such a duty, and that there was no implied duty to provide settlement information after ARM received payment of its hourly fee because it could seek payment under only one provision. Reply 6-7.

Both parties fail to meaningfully analyze the critical question. ARM says that Equinox was obligated to provide ARM with information about the Humana and Geisinger settlements sufficient for ARM to calculate its 28% fee. However, ARM does not adequately explain the source of this obligation by pointing to contractual language or arguing the existence of an implied term. Similarly, Equinox does not grapple with the argument that even in the absence of an express contract term, it makes sense that the Agreement required Equinox to provide settlement information to ARM because without it, ARM would never be able to invoice Equinox under the second fee provision.

1 The court is not required to undertake an analysis where the parties have failed to provide  
2 it themselves. Summary judgment on the question of whether ARM released its Humana-based  
3 contract claims is denied on that basis. A jury will need to sort this out, guided by appropriate jury  
4 instructions.<sup>4</sup>

5 Turning to the parties' arguments regarding the Geisinger-based claims, RenRe settled the  
6 Geisinger program claims in November 2018, one month after the Release. Neither Equinox nor  
7 RenRe informed ARM of the fact or the amount of that settlement. Philipps Dep. 203-04;  
8 McAndrew Dep. 158-59; Morr. Dep. 168; Engel Dep. 178. ARM argues that since the settlement  
9 occurred after the Release, Equinox's breach with regard to that settlement "necessarily postdates"  
10 the Release, as did ARM's resulting damages. Pl.'s Supp. Br. 4. Equinox does not dispute that  
11 the Geisinger settlement took place after the Release. It makes other arguments that ARM is not  
12 entitled to any payment in connection with that settlement which are discussed below. Def.'s  
13 Supp. Br. 3-4. The court finds that a reasonable jury could conclude that ARM's breach of  
14 contract claim with respect to the Geisinger settlement had not accrued as of October 17, 2018.  
15 Therefore, summary judgment on the ground that ARM released its Geisinger-based claims is  
16 denied.

## 17 **2. Whether Equinox Is Liable for Payment of Fees for Work Assigned to** 18 **ARM by RenRe**

19 Equinox argues that ARM performed audits of several Geisinger program claims pursuant  
20 to the RenRe Agreement, and not the Agreement between ARM and Equinox. As a result, RenRe,  
21 not Equinox, is "contractually responsible for any fees associated" with that work. Mot. 18-19.

22 Equinox points to the following evidence to support its position. ARM audited seven  
23 claims under the 2015 and 2016 Geisinger treaties, five of which arose under the 2016 Geisinger  
24 treaty. *See* Mot. 7-8 (chart of Geisinger claims). In February 2017, RenRe's Morr notified ARM  
25 that "RenRe began handling the Geisinger account in-house beginning with the 7/1/16 contract  
26 year," and that Equinox's Phillipps would "continue managing claims with exposure in the prior

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27 <sup>4</sup> As the court finds that a reasonable jury could conclude that ARM's breach of contract claim had  
28 not accrued by October 17, 2018, it need not reach ARM's alternative argument that its claims  
accrued at a later date based on the delayed discovery rule.

years.” Cross Decl. Ex. 7 (Feb. 21, 2017 email to Choi). Consistent with Morr’s representation, Engel testified that RenRe entered into its “own fee agreement with ARM to perform services on [RenRe’s] behalf with respect to the 2016 treaty year. Engel Dep. 157-58 (“for the ’16 treaty year, we had taken back the claims payment responsibilities from Equinox”). In April 2017, Choi emailed Morr regarding work on a claim falling under the 2016 Geisinger treaty: “Previously, we have received the large inpatient claim from 2015 policy year from Norbert [Phillipps] for bill review. Are you the one doing the 2016 policy year review?” Morr responded, “[t]his is the [Geisinger patient] portion of the claim for the 2016 year so Norbert isn’t involved.” Cross Decl. Ex. 35 (Apr. 19, 2017 email chain between Choi and Morr).

Equinox also submits evidence that RenRe, not Equinox, assigned work on the 2016 Geisinger treaty claims directly to ARM; that ARM submitted its reports on the 2016 Geisinger treaty claims directly to RenRe; and that ARM submitted invoices for its work on these claims to RenRe. Mot. 7-8 (chart of Geisinger claims).<sup>5</sup> Additionally, although neither the RenRe Agreement nor ARM’s Agreement with Equinox specifies the scope of work under each contract, each agreement required ARM to invoice the “Company,” which was identified as Equinox in the agreement between Equinox and ARM, and as RenRe in the agreement between RenRe and ARM. Equinox Agreement § 3.1; RenRe Agreement § 3.1. Based on this evidence, Equinox argues that the undisputed facts show that ARM performed work on the 2016 Geisinger treaty claims for RenRe and that RenRe, and not Equinox, is responsible for any outstanding payments for work performed by ARM on its behalf.

ARM disputes Equinox’s contention that it performed work on any of the claims at issue in this lawsuit pursuant to the RenRe Agreement. It cites Choi’s testimony that ARM worked on all of the relevant claims pursuant to its contract with Equinox, not RenRe. Opp’n 18. For example, Choi testified that of the 42 claims at issue in this litigation, ARM “did no work for any of those patients that was subject to” ARM’s contract with RenRe. Choi Dep. 86, 87. She testified that

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<sup>5</sup> Equinox contends that RenRe, not Equinox, “paid every ARM invoice that it received on the [Geisinger treaty year] 2016 claims,” but did not submit evidence supporting this assertion. *See* Mot. 6.



1 even when Morr assigned claims to ARM and ARM invoiced RenRe for the work, ARM's client  
2 for the work was still Equinox. *Id.* at 94-97. Choi also testified that when she delivered work to  
3 RenRe pursuant to its requests, she "thought it would be RenRe who would be paying [ARM],"  
4 which is why she sent a corresponding invoice to RenRe, but that she "thought it was Equinox"  
5 [sic] client." *Id.* at 99-100, 104-105 (discussing two claims for the same patient, one received  
6 from Equinox and the other from RenRe: "[the patient] is the Equinox client. It's under the group  
7 of Equinox clients, so it would be Equinox's contract.").<sup>6</sup>

8 It is undisputed that ARM performed at least some Geisinger work for RenRe under its  
9 Agreement with Equinox. ARM points to evidence to support that it performed all Geisinger  
10 work under the Agreement, while Equinox focusses on evidence from which a reasonable juror  
11 could conclude that some of ARM's work on Geisinger claims took place under the RenRe  
12 Agreement. At summary judgment, the court cannot make credibility determinations or weigh  
13 conflicting evidence; these duties "are within the province of the factfinder at trial." *T.W. Elec.*  
14 *Serv. v. Pacific Elec. Contractors Ass'n*, 809 F.2d 626, 630-31 (9th Cir. 1987) (citing *Matsushita*  
15 *Elec. Indus. Co., Ltd. v. Zenith Radio Corp.*, 475 U.S. 574, 586 (1986)). "If the nonmoving party  
16 produces direct evidence of a material fact, the court may not assess the credibility of this  
17 evidence nor weigh against it any conflicting evidence presented by the moving party. The  
18 nonmoving party's evidence must be taken as true." *T.W. Elec. Serv.*, 809 F.2d at 631. Choi's  
19 testimony that ARM's work on the 2016 Geisinger treaty claims fell under the Agreement, along  
20 with the undisputed fact that ARM performed work on at least some Geisinger claims under the

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21  
22 <sup>6</sup> ARM also cites testimony by Phillipps. In response to the question, "[t]he Geisinger program  
23 claims that are at issue in this lawsuit were sent to ARM under the contract we looked at in Exhibit  
24 3; correct?" Phillipps stated, "[t]he claims we sent to them were under the same contract that we  
25 had been discussing between Equinox and ARM." Phillipps Dep. 178. ARM contends that this  
26 testimony "confirm[s]" Choi's account that ARM's agreement with Equinox governed all of the  
27 Geisinger program claims, regardless of treaty year. Opp'n 18. A reasonable juror might disagree  
28 with that characterization. Right before the testimony cited by ARM, Phillipps stated that he did  
not know the number of Geisinger claims that "were sent to ARM for review" and that "Equinox  
may have sent a certain number of claims to [ARM], but after [RenRe] took over, it was out of my  
hands, and whether Gerry [Morr] decided to send something to any of them or not, I'm not aware  
of." Phillipps Dep. 177. Therefore, Phillipps's statement about "[t]he claims we sent to them"  
falling "under the contract . . . between Equinox and ARM" could be a reference to the specific  
claims *Equinox* sent to ARM, and not a reference to *all* of the Geisinger program claims.

Agreement, is sufficient to create a genuine dispute of fact on this issue. Summary judgment on the ground that ARM's work on these claims did not fall under the Agreement is therefore denied.

### 3. Whether ARM is Entitled to Payment Even if Its Work Did Not Result in Post-Release Savings

Finally, Equinox argues that ARM is not entitled to payment under the percentage of savings fee provision because "no savings of any kind were achieved after the Release as a result of ARM's work." Mot. 19-20. It contends that "Equinox cannot be in breach of an obligation subject to a condition precedent—here, savings achieved as a result of ARM's work—if the condition never occurred," and submits evidence purportedly demonstrating that "no individual claim assigned by Equinox to ARM was reduced for any reason following the Release." *Id.* at 20 (citing *Bennett v. Carlen*, 213 Cal. App. 2d 307 (1963); McAndrew Decl. ¶ 9).

Contrary to Equinox's assertion, the Agreement does not state that ARM is entitled to payment under the percentage of savings fee provision only if its work resulted in savings. The provision states that "[w]hen the review is used to facilitate post-payment adjudication, settlement, or resolution of the claim, this service is billed at 28% of net claims reduction savings." Description of Services § 1(B). Equinox provides no support for reading a causal requirement into the language of the Agreement. Based on the plain language of the percentage of savings fee provision, the only condition precedent to a payment obligation is that ARM's review be "used to facilitate post-payment adjudication, settlement, or resolution of the claim." Equinox offers no evidence that ARM's work was *not* "used to facilitate post-payment adjudication, settlement, or resolution of the claim[s]" at issue. Accordingly, summary judgment on this basis is denied.

### 4. ARM's Remaining Claims

ARM's remaining claims are for anticipatory breach of contract and breach of the implied covenant of good faith and fair dealing. Equinox's briefing barely mentions them, and its position appears to be wholly derivative of the outcome on the breach of contract claim. Summary judgment is therefore denied on these claims.

## IV. CONCLUSION

For the foregoing reasons, the motion for summary judgment is denied.

1 The court will hold a further CMC on October 20, 2021 at 1:30 p.m. An updated joint  
2 CMC statement is due by October 13, 2021.

3  
4 **IT IS SO ORDERED.**

5 Dated: September 17, 2021



United States District Court  
Northern District of California